

STONEBRIDGE



Driven by **Trust**. Delivered with **Care**.

Support Guide

At StoneBridge Shipping, we are committed to providing clear communication and support throughout the shipping process. This page explains how to get help, how to manage SMS/email preferences, and how to contact us.

How to Get Help

You can reach our support team anytime using the following methods:

Helpline Number

If you need immediate assistance, you can call our support team at:
+1 (307) 293-3399

Email Support

If you need assistance with SMS, email notifications, quotes, or shipping status, you can contact us anytime:

Email: support@stonebridgeshipping.com

We typically respond within 24 hours.

Contact Form

You can submit any inquiry or request directly through our Contact Us page:

[Contact Us Form](#)

SMS Support Commands

Our messaging platform supports the following commands:

- **STOP** – Opt out of all SMS notifications
- **HELP** – Receive assistance or contact information
- **START** – Resume messages once again (if supported by your carrier)

Message Types You May Receive

When you opt in on our website, you may receive:

- Shipment updates
- Appointment reminders
- Quotes and pricing details
- Limited promotional offers
- Follow-up support messages

Message frequency may vary depending on your service stage. Message and data rates may apply.

Privacy & Data Protection

Your SMS consent and opt-in information is **never shared**, sold, or transferred to any third parties or affiliates for marketing purposes. For full details, see our:

[Privacy Policy](#) [Terms & Conditions](#)